

The Management of Austral Construction Pty Ltd is committed to the delivery of works and services in compliance with quality requirements both for internal activities related to the Company's construction operations and for projects contracted by the Company.

In order to achieve this commitment, Management has set the following objectives to:

- Comply with applicable requirements including contractual and legal requirements;
- Maintain Customer satisfaction;
- Ensure the profitability of the Company;
- Complete all projects on time;
- Ensure that Company's personnel are adequately trained and competent to perform their work.

The provision of works and services of appropriate quality as defined by Customer specifications is of paramount importance and this goal will not be sacrificed.

The Company will actively seek performance feedback from our customers and address opportunities for improvement to ensure we met or exceed customer requirements and expectations.

We will continually review and seek to improve our Quality Management System. Our commitment to quality will ensure the continued success of Austral Construction and the satisfaction of our Customers, regulators and staff.

NICOLE SOUTHCOTT HSE Manager Austral Construction Pty Ltd

Updated: April 2023 Next Review: April 2025 Revision: 13

This Policy shall be reviewed at least once every 2 years and be communicated to all site personnel during the site induction process and posted in site offices and lunchrooms and be made available to relevant interested parties

